

Who is eligible to receive services?

Our services are available to everyone who lives in the municipalities of Banyule, Whittlesea and Nillumbik.

Our patients have been diagnosed with cancer or a chronic illness that requires specialist palliative care in the home.

Our patients are children and adults of any gender, cultural background, sexual orientation or spiritual belief.



How can Banksia support you at home?

- ◆ Visits by specialist palliative care staff: nurses, social workers, counsellors, spiritual care worker, volunteers and art, music and massage therapists
- ◆ Work in partnership with your
 - ⇒ Local Aboriginal Health Service
 - ⇒ Aboriginal Health Worker
 - ⇒ Aboriginal Hospital Liaison Officer or an identified person of your choice
- ◆ Working in partnership with your GP and any other members of your health team
- ◆ Specialist pain management
- ◆ Management of other symptoms such as nausea, vomiting and shortness of breath
- ◆ 24 hour phone access to a nurse
- ◆ Patient and family support
- ◆ Counselling
- ◆ Cultural and spiritual support
- ◆ Support and information for carers



How much will the services cost?

The services provided by Banksia are free of charge to all patients and their families.

There may be other associated costs, for example equipment hire and Royal District Nursing Service fees.

We respectfully acknowledge and pay our respects to the traditional custodians of this country.



How can you refer a person to Banksia?

Anyone can make a referral, providing the person you are making the enquiry for has given you their consent.

You can phone Banksia on **9455 0822**

Ask for the Intake Nurse who can answer all your questions and assist you to make a referral.

Check out our website at www.banksiapalliative.com.au

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How can you support Banksia?

Volunteer

Many volunteering options are available. Please contact our Volunteer Coordinator.

Guest Speakers

Free presentations can be provided to community groups, service clubs and businesses on a range of topics.

Donations

Banksia is a stand alone, not for profit organisation with charity status. All donations to Banksia of \$2 or above are tax deductible.

Bequests

Our Executive Officer will be able to help you with the bequest process.

**All enquiries to:
Banksia Palliative
Care Service Inc.
472 Lower Heidelberg Road
Heidelberg 3084**



**Free 24 hour
specialist
palliative care
in your home**

