

Bequests

Banksia is extremely grateful for all families who choose to support Banksia in lieu of flowers at their loved ones funeral. Banksia has not publicised that we are able to receive Bequests from any persons. We are a registered charity and a government funded not for profit organisation. We have received a very minimum number of Bequests over our 19 year history.

Banksia has now provided specialist health care and practical support to over 6,000 child and adult patients and now has over 500 patients annually. If you would like to know more about becoming a "Bequest Donor" please contact our Community Development Manager.

New Staff Member - Robyn Wright - Quality and Risk Coordinator

Robyn is a registered nurse with 15 years experience in quality improvement and risk management in acute health. She has also worked in a number of project roles across both health and higher education sectors.

Robyn has a long standing interest in pressure ulcer prevention and has a sessional appointment at Monash University in the postgraduate programs in wound care.

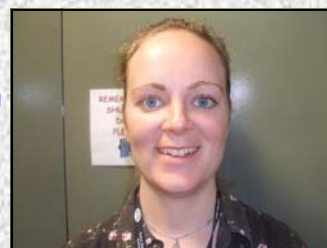
Banksia is privileged to have some one of Robyn's expertise become part of our team.



New Staff Member - Antonia Hardy - Music Therapist

Antonia graduated from Music Therapy at Melbourne University in 2005, and worked in both in Aged Care and Early Childhood Care. Having completed her Diploma in Education at Australian Catholic University. She then worked full-time as a classroom music teacher, before deciding she wanted to return to her first love of Music Therapy.

In addition to her part time work at Banksia, Antonia continues to work in the areas of Special Education, Aged Care and Early Childhood. She plays the piano, guitar, and loves to sing. Antonia also loves exploring different cultures, hence her recent trip to Syria. Banksia is privileged to have Antonia join our team and we embrace her infectious enthusiasm.



New Building

472 Lower Heidelberg Road Heidelberg 3084

Our new home is progressing well. The painting is near finalisation. The lights are being installed and the carpet is to be laid soon. To be able to have street visibility will be a major advantage. The building itself is iconic in the area and its façade has heritage status. It is expected the renovations will be completed by 30 September and we can move in. We look forward to having an open day later in the year, to invite all persons interested in their local community palliative care service.



Banksia invites any member of the community with historical photographs of the interior or exterior of this historical building, which they are happy for Banksia to have for display, to forward them to our Community Development Manager, Tim Paul





Message from the Executive Officer

Banksia is very keen to ensure that everyone within the local government areas of Banyule, Nillumbik and Whittlesea are aware of our services and know how to make a referral. If you are part of a community group or would like further information about the services we provide please do not hesitate to contact us.

We have been very fortunate to have received a prestigious Grant from the Australian Japan Foundation (AJF) which is a part of the Department Foreign Affairs Trade (DFAT). Nineteen Grants were awarded by the AJF and BPCS was one of two recipients in the category of Economics and Trade. We received the second highest monetary value of the total nineteen grants awarded across all categories. The Grant of \$36,168 was awarded for "Fostering Australian Palliative Care Partnerships in Japan". The grant has two phases:

1. To enhance previous liaison visits, I will be conducting education, training and presentations at venues in Kobe, Nara and Osaka for one week, in partnership with the Japanese Educational Clinical Cardiology Society (JECCS) from Osaka.
2. Banksia's Staff; Gillian Jackson - Massage Therapist, Kate Hewitt - Social Worker and Andrea Davey - Manager Clinical Services, will spend one week with staff from our Sister Organisation, "Pallium" in Tokyo, to gain cultural experiences of providing palliative care to Japanese families.

We are very honoured Banksia has been recognised by the Australian Federal Government and we look forward to continuing to strengthen our partnerships in Japan. It is a fantastic opportunity for staff to explore cultural variations in palliative care practises. Since 2004 Banksia has continued to strengthen relationships in Japan and many Japanese Nurses and health professionals have visited Banksia to complete workshops in community palliative care.

We also have received other grants in recent months. We were successful again being recognised by two of our biggest supporters over recent years, receiving a \$5,000 from the East Ivanhoe and Heidelberg Branches of the Bendigo Bank Community Grant to fund our Biographies Program and \$9,900 from the Watsonia RSL City of Banyule Grant to fund the audio equipment and some furniture for our new premises in the main multi purpose training and meeting room. A \$500 donation from the Diamond Valley Country Women's Association (CWA) is to be utilised for the Music Therapy Program and \$1,000 from the Greensborough Branch of National Seniors for our Massage Program.

We are currently very busy arranging the move to our new premises at 472 Lower Heidelberg Road, Heidelberg. The new premises will provide us with the space to continue to develop more group initiatives involving staff, volunteers, members and supporters. For example; in this year alone, we have formalised the Consumer Reference Group, Policy and Procedure Committee, Best Practise Committee and the Volunteer Reference Group.

If you would like further information about our service please review our website at www.banksiapalliative.com.au or contact our office on 94972100.

Yours Sincerely,

Julie Paul Executive Officer

Acknowledgment for the AJF Grant

Banksia Palliative Care Service is supported by the Commonwealth through the AJF Foundation which is part of the Department of Foreign Affairs Trade.



New Volunteers

Welcome to the new Volunteers who completed their training in July 2010. We recently celebrated with them at their graduation held at Banksia on the 24 August 2010. We are very appreciative of the many existing volunteers from Fundraising Support, Client Support and Administration Support, who attended also. On this evening, the new Volunteer Policies were launched and a greater understanding was achieved of the accountability required of Banksia and volunteers, to ensure the continuation of high standards of care and support for our clients. We are endeavouring to move through a period of change where we adapt our model of service to the requirements of Department of Health trends and continue to integrate best practise standards into our work. Our Volunteers are an integral part of that process. To all our new volunteers, welcome and enjoy your time with Banksia.



Banksia's Street Stall Raffle

Our tireless volunteers raised \$1,338 dollars from the Street Stall Raffle which was drawn on 26 June, 2010. The winners were First Prize Ticket 1455 — Second Prize Ticket 388 — Third Prize Ticket 983. Thank you to all who helped our Fundraising Support Volunteers, Bev Allan, Jean Sing, Joan O'Loughlin and Katrina Hutchison who run the street stall. We also acknowledge the stall could not run without the kindness of the Plenty Valley Lodge of Freemasons who assist them every month with transport of items. We thank Fort Knox Storage In Eltham for their support. Our Street Stall Fundraising Support Volunteers are always happy to receive donations of quality items for sale. We are most appreciative of the recent support of the Diamond Valley Country Women's Association Regional Group for their donations of some beautiful handknitted items.

How to make a direct impact upon your community!

Our feedback has shown that many in our community remain unaware Banksia is a stand alone service, is also a fully registered Charity with "not

for profit status".

Banksia relies on income from donations, bequests, sponsorship, fundraising and the Learning Centre to be able to maintain providing its quality services. We are asking the community to consider Banksia in the north east suburbs, as their "Charity of Choice".

All monies donated to Banksia go directly to Banksia. All donations of or above \$2 are tax deductible. We are happy to hear from anyone from within our community who would like to help us in some way.

Contact our Community Development Manager Tim Paul on 94972100.

Marketing Items — To Create Awareness and Fundraising

Banksia has available good quality metallic pens for sale at \$7 each. For all businesses and individuals interested, please leave a message for our Community Development Manager Tim Paul.

REFERRALS — IF I ONLY KNEW

Banksia is keen to support anyone who has been diagnosed with a progressive terminal illness, including cancer and chronic illnesses, who are living at home and would like to link in with our service. If you know of anyone; a neighbour, relative or friend, who may need assistance, with their permission, you can ring Banksia's Intake Worker and arrange for a referral assessment. Our staff do not want to hear the words, "If I only knew." While these circumstances may not apply to you directly, you may know of someone who you can assist by passing on information about Banksia.

Ongoing Appeal for Syringe Driver Funding

In December 2009 and February 2010 articles appeared in the local Leader Newspapers across the three local government regions, of Banksia's catchment area, covering the council areas of Banyule, Nillumbik and Whittlesea to promote our syringe driver appeal.

Banksia previously received government funding for four syringe drivers. These syringe drivers provide a vehicle for good symptom control and often enable people requiring palliative care to remain in their own home, or residents within an Aged Care Facility. One of their primary functions, is to dispense medication for people when they cannot swallow tablets.

Banksia will continue to raise funds for syringe drivers. It would be wonderful if Banksia could continue to attract community support to reach the target of 16. The cost of a syringe driver is \$2,700. Banksia is appealing to any businesses, individuals or organisations who may wish to finance the purchase of a syringe driver to contact Tim Paul, Community Development Manager on 94972100.



We are the only Community Home Based Palliative Care Organisation who covers the local council areas of Banyule, Whittlesea and Nillumbik.

We acknowledge and thank our Major Annual Sponsor
Danaher's Timber and Hardware
MITRE 10 — 464 Lower Heidelberg Road, Heidelberg

Banksia Seeks More Fundraising Support Volunteers

Banksia is seeking more fundraising support volunteers. Our Fundraising Volunteers group was formed in 2002. Banksia is looking for people who are self motivated and have a particular interest or skill in fundraising. We are keen to add to our great existing team of loyal supporters.

Please contact our Volunteer Coordinator Jenny Skeels to arrange any follow up enquiries. Phone: 94972100 or email: jennys@banksiapalliative.com.au

More information about Banksia can be found on our Website at www.banksiapalliative.com.au.

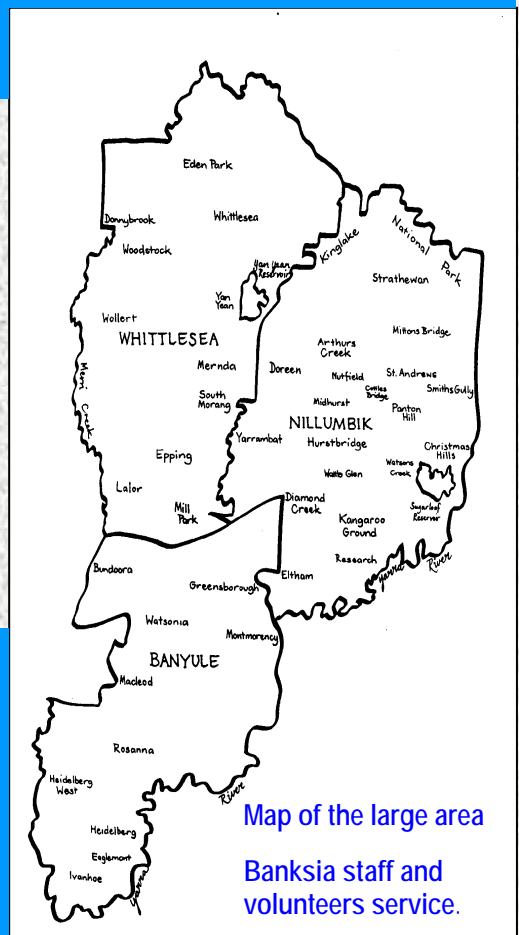
In Memory Of

We greatly appreciate all of the families and friends who have donated to Banksia "in memory" of their loved ones, in appreciation of care and support provided by Banksia staff and volunteers.

CURRENT LIST OF DONATORS TO SYRINGE DRIVER APPEAL

Target of 16

Department of Health Victoria	x 4
City of Banyule Community Fund	x 2
Plenty Valley Freemasons Lodge	x 1
Freemasons Victoria Benevolent Fund	x 1
Rotary Clubs of Eltham, Whittlesea, Greensborough, Bundoora and Heidelberg	x 2
Rotary Club of Rosanna and assisted by smaller community donation	x 1
Private Community Members	x 1
The "Bing Boys" Organisation	x 1
Total So Far	13



Map of the large area

Banksia staff and volunteers service.